

## A complete student journey – how student voice changed our student experience strategic plan

12<sup>th</sup> February 2025  
10:00am – 11:30am

This session highlights how the Student Life Team supports students from admission to employment. Through workshops, they have identified key barriers faced by students, with a particular focus on those from low socio-economic backgrounds, international students, parents, and mature students. The session will showcase their approach, share insights into improvements in student communications and induction, and present co-designed initiatives developed with students. Additionally, it will explore the theories of change underpinning the evaluation of these initiatives' effectiveness.

- ◆ **10.00 Welcome and Introductions**  
Amina, Anthea and Annette
  
- ◆ **10.10 NERUPI Updates**  
Annette Hayton
  
- ◆ **10.15 Lightning Talk**  
A complete student journey – how student voice changed our student experience strategic plan.  
Speaker: **Dr Yvonne Chase**
  
- ◆ **10.35 Breakout Rooms**
  
- ◆ **10.55 Discussions and Feedback**
  
- ◆ **11.30 Close**